

Privacy Statement:

Van Oostveen Medical B.V. respects the privacy of all users of its site and ensures that the personal information you provide is treated confidentially. We use your data to process orders as quickly and easily as possible. For the rest we will only use this information with your permission.

Privacy-sensitive data or personal data are processed via our website. Van Oostveen Medical B.V. considers careful handling of personal data of great importance. Personal data is therefore carefully processed and secured by us.

If you have questions about your personal data, you can of course contact us. You can submit your question to us by emailing us at info@romed.nl.

We will then answer your question substantively and if necessary contact you.

In our processing we comply with the requirements set by the privacy legislation. That means, among other things, that:

we clearly state the purposes for which we process personal data. We do this via this privacy statement;

we limit our collection of personal data to only the personal data necessary for legitimate purposes;

we first ask you for explicit permission to process your personal data in cases where your permission is required;

we take appropriate security measures to protect your personal data and also requirements of parties that process personal data in our order;

we respect your right to provide, correct or delete your personal data on request for inspection.

Van Oostveen Medical B.V. is responsible for data processing. In this privacy statement we explain which personal data we collect and use and for what purpose. We advise you to read this carefully.

This privacy statement was last updated on 23/05/2018.

Use of personal data

When using our website we obtain certain information from you. That may be personal data. We only keep and use the personal data provided by you directly, within the framework of the service you request, or of which it is clear that they are provided to us to process.

We use the following data for the purposes mentioned in this privacy statement:

-Name, Address and Company data

-Phone number

-Invoice address

-E-mail address

-Payment details

-IP address

Payment details

When you pay via a transfer, your data is stored in our administration to link the payment to your order. Furthermore, we only use your bank account number for the situation in which we need to return payment to you.

Handling order

When you place an order with us, we use your personal data for the processing thereof. If necessary for proper processing, we can also provide your personal data to third parties. For example for transportation of goods.

Advertising & Newsletter

We can, in addition to the information on our website, also inform you of our new products and services: by mail, by e-mail or via social media.

Location data

If necessary for the service, we can collect location data (GPS) from you. For this, your permission is requested at the moment.

This (location) data can also be stored and processed by the provider of, for example, the navigation / map software, such as Google Maps, but the data can also be used by, for example, Google or Apple itself. We have no influence on this. We advise you to read the relevant privacy statement from the relevant provider.

Publication

We do not publish your customer data.

Cookies

Cookies are used on our website. When you visit our website for the first time, a notice is shown in which we explain why we use cookies. We understand your further use of our website as permission for this use of cookies. You are free to disable cookies through your browser. Keep in mind that it is possible that our website will no longer work optimally.

When you visit our website we can automatically store some information on your computer in the form of a cookie to automatically recognize you on your next visit.

Google Analytics

We use Google Analytics to keep track of how visitors use our website. We have signed a processor agreement with Google to make agreements about the handling of our data. Furthermore, we have not allowed Google to use the obtained Analytics information for other Google services. Finally, we will anonymize the IP addresses.

Security

We take security measures to limit abuse of and unauthorized access to personal data.

Retention periods

The personal details listed are retained for as long as necessary to process your orders, including warranty or future orders.

Changes to this privacy statement

We reserve the right to make changes to this privacy statement. It is advisable to consult this privacy statement regularly so that you are aware of these changes.

Inspection and change of data

For questions about our privacy policy or questions regarding access and changes to (or deletion of) your personal data, you can contact us at any time via the information below. You can also send us a request to inspect, change or delete this data. You can also submit a request to request a data export for data that we use with your consent, or provide a motivated statement that you want us to limit the processing of personal data. To prevent abuse, we can ask you to identify you adequately. When it comes to access to personal data linked to a cookie, you must send a copy of the cookie in question. You can find these in the settings of your browser. If the details are not correct, you can request that we change the data or have it removed.

Authority Personal Data

Do you have an objection to the processing? Do you want a request to change or delete your personal data? You can reach us via info@romed.nl

Contact details:

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